

March 20, 2025

Important Update:

**City of Avondale
Engineering Department
Changes to Plan Review and Permitting Process**

Dear Valued Customer,

We are excited to inform you about important updates to the City of Avondale's Engineering plan review and permitting process on the [Accela Citizen Access Portal](#), effective **March 21, 2025**. These updates are designed to streamline the application submittal, plan review and permitting process, improve efficiency, and better serve our community.

Key Updates:

1. **Improved Submittal Process:** A new, more intuitive online submittal platform has been introduced to simplify your plan reviews and permit applications.
2. **New Record Types and Processes:** We've created new application record types to assist with the plan review and permitting process. These changes will apply to new application records created **on or after March 21, 2025**.
 - o **Details for the new Application Record Types and instructions** are available on our website. [\[Click Here\]](#)
3. **Existing Records:** Existing application records created **prior to March 21, 2025**, will continue through the legacy application process until completion.
4. **Enhanced Communication Tools:** You will now receive updates and notifications regarding the status of your permit or plan review, ensuring you are always informed.
5. **New Support Resources:** To help you navigate these changes, we have created a series of helpful guides, which are available on our website. [\[Click Here\]](#)

We believe these updates will make the plan review and construction permitting process smoother and more efficient for you. If you have any questions or need assistance with the new process, our team is available to help.

You can reach us at **623-333-4000** or via email at emailengineering@avondaleaz.gov.

You can also contact the following Engineering team members for further information:

- **Terry Dorschied:** tdorschied@avondaleaz.gov, 623-333-4221
- **Amapola Arreola:** aarreola@avondaleaz.gov, 623-333-4229

This update does not affect records with other city departments, such as with the Development Services Department (Planning and Building), and the Fire Department.

Thank you for your continued cooperation and support. We look forward to assisting you with your projects.

City of Avondale Engineering Department